# AWARDS AND ACCOLADES

# Recognized for Excellence

Our awards highlight our commitment to excellence, innovation and sustainability. Each award serves as a testament to our relentless pursuit of quality and our industry leadership.

# We won the following FIPI Oil & Gas Awards:

- Recognized as 'Oil Marketing Company of the Year' for leading performance in market expansion and Direct as well as Retail sales
- · Kochi Refinery won 'Refinery of the Year' award for performance excellence
- Bina Refinery won 'Refinery of the Year' for achieving significantly higher levels of performance in production, operational efficiencies and energy conservation, while meeting the norms of health, safety and environment protection.

58

- Received a special commendation 'Digitally Advanced Company of the Year' for building successful and significant presence on social media, customer service excellence and launching various effective digital campaigns.
- · Won 'Innovator of the Year' for honouring the commercially successful innovation for its originality, potential for replication, usefulness and value for BharatH2Sep Technology for H2 Recovery from Refinery Off-gases.



### **BRAND & PUBLIC RELATIONS**

- · Public Relation Council of India (PRCI) awarded BPCL with multiple awards under several categories, including the following -
- · Won Gold in 'Best Use of Social Media' that recognised our ability to engage our audience through social media; 'Best PR Case Study' that recognised our role in promoting 'EV Fast Charging Highway Corridors; 'Website of the Year' for our responsive, userfriendly, and compelling digital platform; and for our Annual Report FY 2022-23
- Won Silver for 'Corporate CSR BINA REFINERY Campaign' that highlighted BPCL's CSR initiatives
- · Won Bronze for 'Health Care Communication Film' highlighting BPCL's free cancer tests to over 70,000 individuals across Maharashtra, West Bengal, and Uttar Pradesh

### RETAIL

· Received awards from Greentech on Digital Innovation and Customer engagement Innovation

### REFINERIES

BPCL refineries received awards in various categories for maintaining highest standards of governance, safetv. healthcare, efficiency, plant maintenance and overall performance etc.

### **MUMBAI REFINERY**

- Global CSR Excellence and Leadership award 2023 for promoting employment for the physically challenged.
- Greentech International EHS Award 2023
- Prestigious IMC Ramkrishna Bajaj National Quality Award 2022 for 'Performance Excellence'.
- Golden Peacock Environment Management Award

for 2023 sustainable environmental practices.

'Climate Change Mitigation Efforts' and 'Innovative project of Zero Waste to Landfill' in 10th edition of CII national awards.

### **KOCHI REFINERY**

Awarded for CSR Initiatives (Social Development) and unique flagship projects which have been continuously making sustainable development for the community by National Awards for Excellence in PSUs (National awards and world HRD congress)

- · 'Refiner of the Year' during FY 2021-22 and 2022-23 for overall performance from Times Economic Energy Leadership Awards.
- Felicitation by The Hon'ble Chief Minister Shri Shivraj Singh Chouhan in Feb 2023 for BPCL's CSR healthcare initiative which supported treatment of bone marrow transplant.

### **INFORMATION SYSTEM**

 CII DX Digital Transformation Awards 2023 for 'Automation of sales and stock accounting at Company Owned Retail Outlets, 'Innovative Practice Award' for Non Fuel Retail Automation application and 'Intelligent Assets Management Application'

# **HEALTH. SAFETY. SECURITY** AND ENVIRONMENT

- Asian Oil and Gas award 2023 for Net Zero Initiative of the Year India.
- Climate Action Program (CAP) 2.0 award from CII.
- 'Sustainability Performance & Water Stewardship' and 'Corporate Governance' Award from Indian Chamber of Commerce.

- · Won fifth time in a row as 'Responsible Business of the Year' 2022-23 from SABERA, recognizing the path to achieve Net Zero.
- Sustainable Organisations 2023 at Edge Awards by Economic Times.

### **LUBRICANTS**

Quality Assurance (QA) won the Gold Award for the case study presented on Quality Through Technology based on the various continuous improvement initiatives effected by QA.

# **CORPORATE RESEARCH AND DEVELOPMENT CENTRE**

- 'New Product of the Year India' for K Model and 'Digital Transformation Initiative of the Year - India' in Asian Oil and Gas awards 2023.
- 'Innovative practice in operational excellence' Award for "YP Model" an Artificial Neural Network (ANN)-based yield prediction tool designed for Fluid Catalytic Cracker (FCC) at CII Digital Transformation (DX) Awards 2023.
- · 'Best Paper Presentation Award' for Promoting clean cooking in India - One step towards Net Zero.

### **INFORMATION SUPPLY CHAIN OPTIMISATION**

· 'Best-In-Class Excellence in Cost Management' at 15th ELSC leadership awards.

# INTERNATIONAL TRADE AND **RISK MANAGEMENT**

 'Masters of Risk – Large Cap Category' - a top spot among large cap PSU companies. at the prestigious 10th edition of the CNBC TV18 India Risk Management Awards.

**Bharat Petroleum Corporation Limited** Annual Report 2023-24 59